### **Marks and Spencer - Aberdeen**

Supermarket In Aberdeen



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# Supermarket In Aberdeen

# Marks and Spencer - Aberdeen

# Marks and Spencer: A Quick Visit to Aberdeen's Supermarket

Marks and Spencer (M&S) in Aberdeen is a renowned destination for shoppers seeking quality food, clothing, and accessories. This supermarket combines an accessible layout with a wide variety of offerings that cater to diverse customer needs, including those who are LGBTQ+ friendly.

## **In-Store Shopping Experience**

The layout of Marks and Spencer is well-designed, featuring a \*\*wheelchair-accessible entrance\*\* and a \*\*wheelchair-accessible car park\*\*.

Shoppers can comfortably navigate through the aisles, which are well-stocked and neatly arranged. However, some customers have noted that accessibility can be limited by certain items impeding aisles, particularly for those requiring more space while navigating.

#### **Food Hall Highlights**

One of the standout features of M&S is its food hall. Customers rave about the \*\*great produce\*\*, which includes fresh fruits, high-quality meats, and an extensive deli section offering hot meats and gourmet cheeses. The food hall is described as "a food lover's heaven," making it an attractive option for anyone looking to elevate their grocery shopping experience.

### **Service Options and Payments**

Marks and Spencer provides various service options including \*\*in-store pick-up\*\* and \*\*delivery\*\*. For convenience, NFC mobile payments and debit card transactions are accepted, although some complaints have been raised regarding issues with overcharging at self-service tills. Unfortunately, cash-only transactions have also occurred, leading to confusion among shoppers.

#### **Cafe Experience and Customer Service**

While the cafe at M&S serves a range of food items such as sandwiches and breakfasts, experiences can vary. Some patrons note that the menu may be limited, but others have enjoyed their meals. Reviews indicate inconsistent customer service, with outstanding experiences reported alongside disappointing ones. Staff like Simon received high praise for their helpfulness, reinforcing M&S's commitment to excellent customer service.

## Accessibility and Inclusivity

Marks and Spencer strives to be inclusive, catering to a diverse demographic. Although there are efforts to create an LGBTQ+ friendly environment, challenges remain, especially regarding the assistance offered to individuals needing help in locating products. Some customers have noted difficulties with signage and staff availability.

### **Conclusion: A Mixed Bag**

Overall, Marks and Spencer in Aberdeen presents a unique shopping experience combining quality goods and customer service. While prices may be higher than competitors, many shoppers find value in the premium offerings, particularly in the food hall. However, consistent customer service and accessibility improvements are needed to enhance the shopping experience further. For shoppers in search of a variety of food options and quality clothing, M&S remains a great option to consider during your next \*\*quick visit\*\*.

#### Our business is at

#### 2 St Nicholas St, AB10 1BU Aberdeen, - United Kingdom (GB)

The contact phone of the respective **Supermarket** is <u>+441224644281</u> And if you want to send a WhatsApp, you can do so at<u>+441224644281</u>

#### Our business hours are:

Day Hours
Monday
8:30?AM-6?PM
Tuesday
8:30?AM-6?PM
Wednesday
8:30?AM-6?PM
Thursday
8:30?AM-6?PM
Eriday
8:30?AM-6?PM
Saturday
8:30?AM-6?PM
Sunday
10?AM-5?PM

### The website is Marks and Spencer

If you require to change any detail that you believe is not precise about this site, we ask deliver a message so we can we will correct it promptly. With anticipation thank you very much.

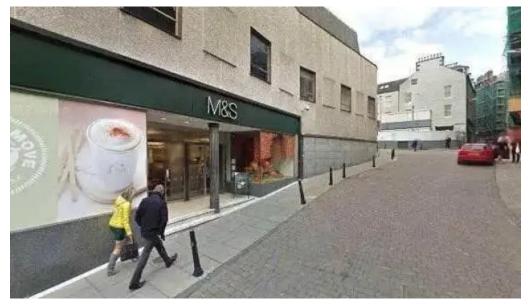
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Cash only, Debit cards, NFC mobile payments, Crowd, Food, Planning, In-store pick-up, Highlights, Service options, LGBTQ+ friendly, Payments, Wheelchair-accessible entrance, Accessibility, Delivery, Quick visit, Wheelchair-accessible car park, Offerings, Great produce, In-store shopping

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